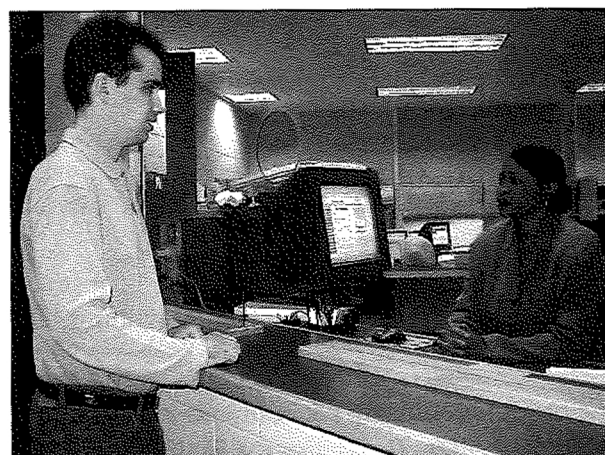


TRACK 63 TRANSCRIPT



Narrator

Listen to a conversation between a student and an employee in the campus computer center.

Computer center employee

Hi, what can I help you with today?

Student

Hi, um, I wanted to—you see, the thing is, I don't know much about computers, so I was wondering if, uh, if there's a class or something . . . so I can learn how to use computers, like to write papers for my classes.

Computer center employee

Oh, I see . . . um, we don't really offer a course for beginners, since most students already have computing experience. But all the computers in our labs have a general tutorial installed on them. You could just go there and run it.

Student

And the tutorial explains everything? I mean, it might sound strange but I've never used a computer.

Computer center employee

Well, all the computer labs on campus are staffed with student assistants, and I'm sure that any one of them would be more than willing to get you started.

Student

Yeah? That sounds good. But is it expensive?

Computer center employee

No, in fact, it won't cost anything; it's one of the services of the computer center.

Student

That's great. How do they—I mean, how do I get in touch with the student assistants? Should I just go to a computer lab and ask whoever's there?

Computer center employee

Sure, you could do that, or I can let you have a list of names of the students who are assistants in the labs. You might know one of them.

Student

Actually, I think I'd prefer someone I don't know, um, so I can ask dumb questions . . . Is there anyone you'd recommend?

Computer center employee

All of our student assistants are really knowledgeable about computers. I mean, they have to be, in order to work in the computer labs . . . It doesn't mean that they're necessarily good at teaching *beginners* . . . but you probably won't be a beginner for very long.

Student

Hope not.

Computer center employee

And I just thought of something else. The bookstore has a lot of books on computers—there might be one for people like you, I mean, people who don't have a lot of experience with computers. I actually bought one for my father so he could learn how to use e-mail, basic word processing, that sort of thing—and it worked pretty well for him.

Student

OK, I'll try that, too. And if the bookstore doesn't have it, they can just order it for me?

Computer center employee

Right. Now is there anything else I can help you with today?

Student

Uh, just the list of names and the times they're working. I'd like to get going on this as soon as possible.

Computer center employee

Right. Good luck.